

Microware Technology co



Digital Signage and modern technology provider

Computers and Networking Services

Software provider

EPISTAR

MICROWARE
your reliable partner

Oracle
Java
Odoo

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■ ■ ■ ■ ■ Telefax: (+965) 22441018 Kuwait

your reliable partner

Welcome to Microware co

- Microware Co. is a leading IT company in Kuwait, partnering with top global technology providers to deliver cutting-edge solutions.
- Committed to excellence, we offer expert advice, sales, and support to maximize our clients' IT investments.
- We provide a wide range of technologies, including professional screens, security cameras, laptops, desktops, retail solutions, and more.
- Serving diverse sectors: Banking, Hospitality, Restaurants, Retail, Automotive, Education, Entertainment, and beyond.

Services By Industry

- **Hotels & Restaurants:**
 - Digital signage solutions, LCD/LED/OLED displays, digital walls, kiosks, and hospitality menus.
 - Computer hardware, including POS systems, laptops, and desktops.
 - Restaurant management systems and custom software development.
- **Surveillance & Networking:**
 - Comprehensive surveillance systems (cameras, DVRs).
 - Reliable networking services and meeting room equipment.

Our services

SHARP®

OLED

- We deliver expert integration services and winning strategies to help clients achieve their goals.
- Offering a wide range of tailored **Digital Signage Solutions** to meet corporate needs.
- Partnering globally to provide customized and specialized signage products that exceed expectations.
- Committed to delivering flexible, reliable, and consistent solutions for every client.



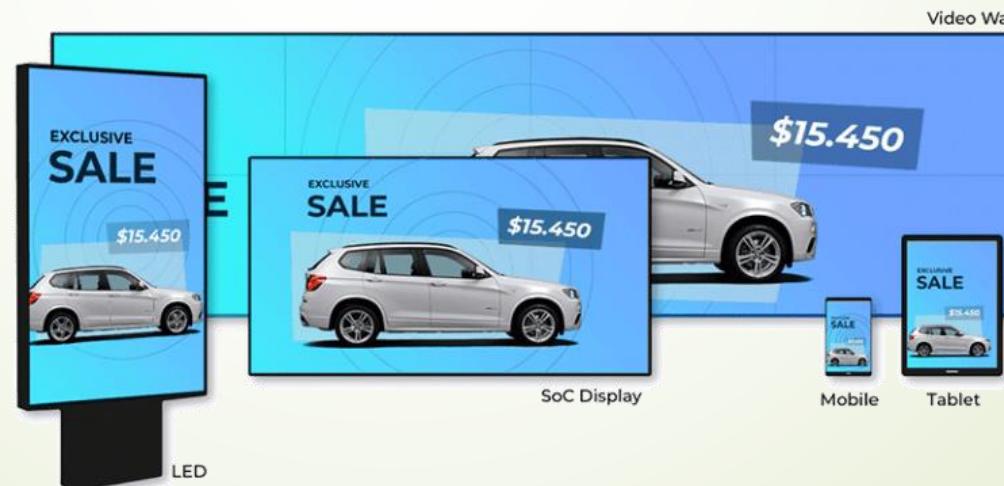
Signage management system partners



- **DESIGN CUSTOM TEMPLATES WITH DATA FEEDS IN MINUTES.**
- **AUTOMATE YOUR CONTENT PROGRAMMING** Display constantly updated data from any source including RSS/XML, social media feeds, QL hosted data, Google Calendar and Microsoft Exchange appointments.
- Create **dynamic rules** that dictate when content can play. Show specific content based on weather, product stocking levels. Trigger alert messages instantly.
- **UPDATE YOUR DATA FROM ANYWHERE.**
- Use any **smartphone or tablet to update your screen content** from the sales floor or any remote location.
- **SAVE UP TO 48% OFF TRADITIONAL PLAYERS & SCREENS**
- **Deploy QL on System-on-Chip displays** at a fraction of the cost.
- **SIMPLIFY YOUR HARDWARE SOLUTION.**
- **SoC** is the integration of all components within the display, improving reliability by a factor of three.
- **DEPLOY IN MIXED PLATFORM ENVIRONMENTS**
- Your Digital Signage SoC displays can co-exist with other hardware including **Stix 3700, Windows PCs and Android devices.**

The interface is divided into four main sections:

- Player:** Shows monitoring and analytics for EMEA, #1 DISPLAY, and LAUSANNE.
- Content:** Displays media and templates for FASHION, including a Digital menu board (15s | Template #1, #2, #3), Corpcoms (15s | Template #1, #2, #3), and a Makeup video.
- Playlist:** Lists items for EME, #1 DISPLAY, and LAUSANNE, such as Publish Anywhere (0s | 1 items), All Pristine (1m22s | 9 items), and a Ticker for Jaguar - F type (3s | Image).
- Scheduling grid:** A calendar view for the week of April 14-20, 2020, showing scheduled items for LAUSANNE across different displays.



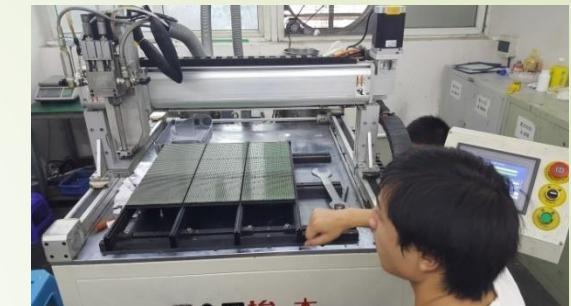
LED PARTNERS



RGB Display Solutions is a professional LCD & LED display manufacturer, specializing in Digital Signage, Touch Interactive Displays, Video Wall Monitors, Indoor & Outdoor LED Displays, and various related accessories.

Established in the Middle East & Africa region in March 2012, RGB Display Solutions is a successfully expanding company, dedicated to design, manufacturing & marketing of high-quality LCD & LED displays. Located at Dubai, UAE, with its branch RGB Display Solutions (HK) Co. Ltd, and manufacturing units at Shenzhen, China, RGB Display Solutions is a brand that stands for quality and trust.

LED DISPLAY MANUFACTURING:



CUSTOMIZED ENCLOSURES: PRODUCTS



INDOOR/OUTDOOR LED DISPLAYS:



EPISTAR
3rd Largest LED Chipset
Manufacturer in the World

- SMD LED Solutions
- Pixel pitch of 0.9mm up to 33mm
- Indoor/Outdoor rated
- IP Rated protection
- Lifespan of 100,000 hour
- 24/7 Operation
- Complete control systems
- 3 years Warranty

INDOOR/OUTDOOR LED DISPLAYS:



Al Sayer TOYOTA Ahmadi showroom- Indoor 3mm LED Display 3x5 m



INDOOR/OUTDOOR LED DISPLAYS:

novo
novo cinemas

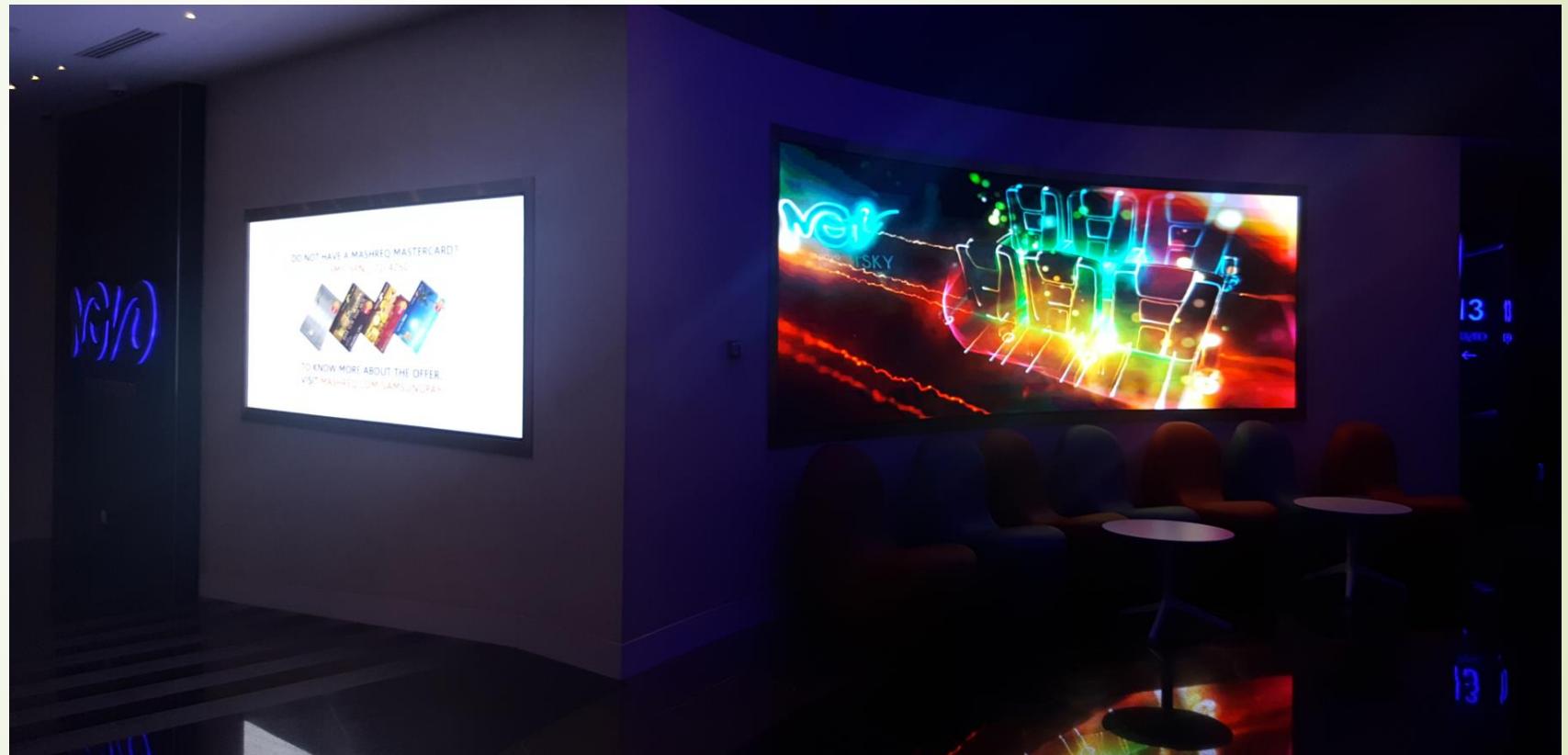
IMG
WORLDS
OF ADVENTURE



NOVO Cinema-IMG World, Dubai- Indoor 4mm & 5mm LED Display (x 3 nos.)

INDOOR/OUTDOOR LED DISPLAYS:

novoTM
novo cinemas



NOVO Cinema-DFC Mall- Indoor 3mm LED Display (x 2 nos.)

INDOOR/OUTDOOR LED DISPLAYS:



SEPHORA Head Office, Dubai Design District- Indoor 2.6mm LED Display

INDOOR/VIDEO WALL DISPLAYS:



Al Sayer TOYOTA Abu Ftaiyra showroom- Indoor Video Wall Display

INDOOR/VIDEO WALL DISPLAYS:



Al Sayer TOYOTA Shuwaikh Al Arfaj showroom- Indoor biggest circular screen in Kuwait

INDOOR/VIDEO WALL DISPLAYS:



Index Tower, Dubai-LCD Video Wall Display

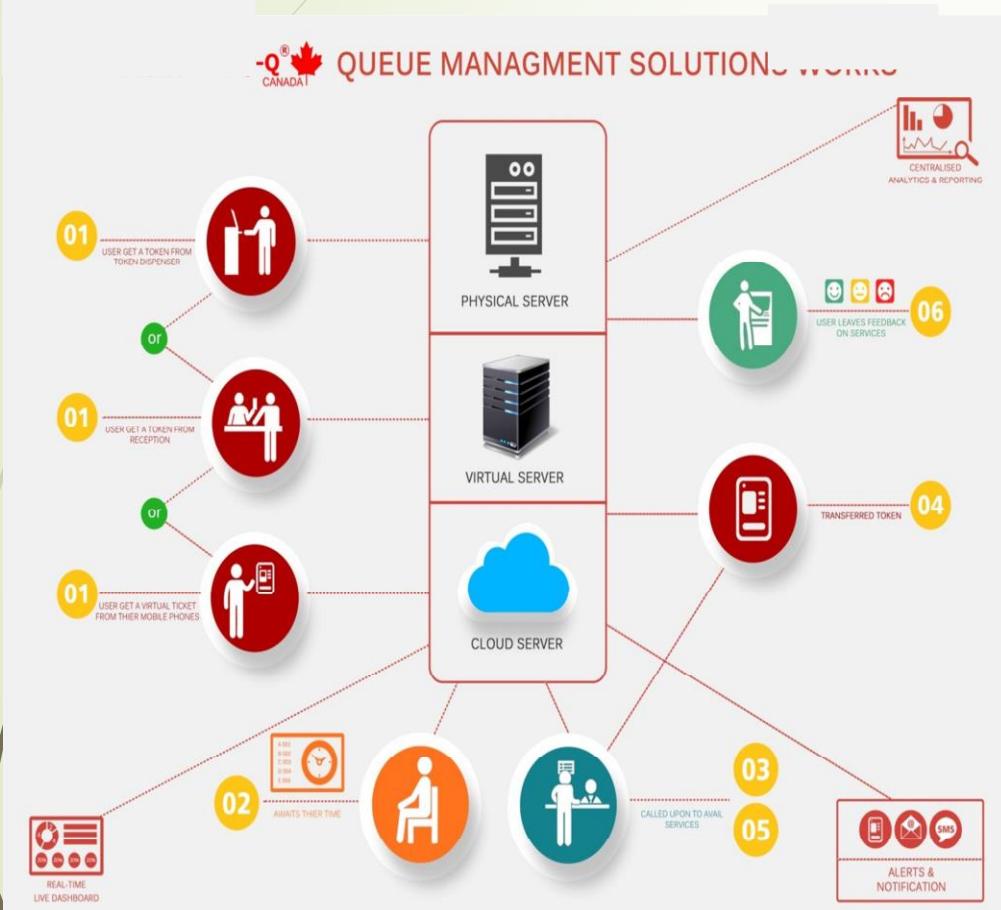
OUTDOOR LED DISPLAYS:



Al Sayer TOYOTA Ghazali(Road 60) service center outdoor LED Display

OUR SOLUTIONS

EAZY QUEUE MANAGEMENT SYSTEM



- WIRED & WIRELESS** Technology with mix & match capability.
- Multi-Lingual** (English, French, German, Arabic, Tagalog and more...)
- Intelligent Controls for Timings & Load-Sharing**.
- Attendant's Login & Logout** with Efficiency Control.
- Multi-Channel Customer / Patients Flow Control** (Auto & Manual Transfer).
- Advance & Intelligent controls** (Priority Call / Save Next / Auto-Recall)
- Floor Mount, Wall Mount & Desktop Token Dispensers** (with matching interior – as required).
- Video, Pictures & Text Message Promotions** on Main Displays.
- Periodic and Regular In-House Promotions**.
- Facility to **run Third-Party Advertisements on Main Displays** as well as on Tokens (to be used as marketing / revenue-generation tool).
- SMS Facility** (Notification to Clients / Call Manager / Daily Reporting, etc.).
- Customized Token Designs** (Multi-Lingual – with Text & Graphics capability).
- Auto-Stop Facility** (Tokens for each Service / Category will stop printing at a specified time).
- Live Web Reporting** with Dashboard.
- Analytical as well as Graphical On-Demand Reporting.

OUR SOLUTIONS

EAZY QUEUE MOBILE APP

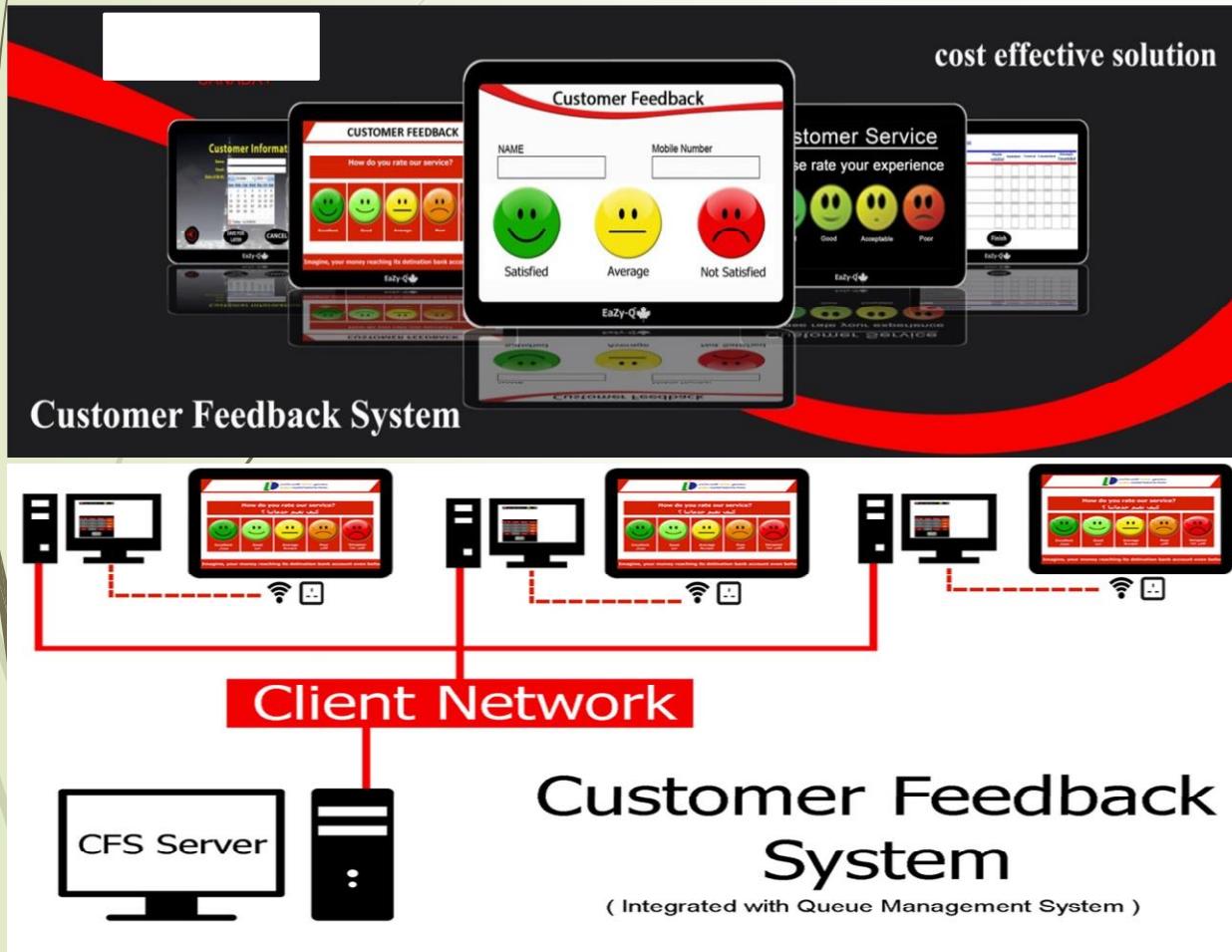


- **Online Booking.**
- **Booking retrieval by reference number.**
- **Real time Location finder** with navigation tool.
- **Real time branch wise status information** with number of customer in the queue waiting and estimated waiting time.
- **Built-in survey feature** to record customer satisfaction
- **Paperless token issuance.**
- **Realtime notification** for customer's serving time and their token being called.
- **Promotional messaging** (both image and text).



OUR SOLUTIONS

EAZY CFS - CUSTOMER FEEDBACK SYSTEM



- **Wired / Wireless** Technology
- **Based on Open-Source Technologies**
- **Web Based** (HTML5, CSS3, Javascript, JQuery etc.)
- Multi-Lingual (English, French, German, Arabic, Tagalog and more...)
- **Intelligent Controls for Timings** & Load-Sharing
- **Easy to customize.**
- **Single Question / Multi-Question.**
- **Single Page / Multi-Page.**
- **Option to Customize Questions** as well as Answers
- Integration with Queue Management Systems and other systems.
- **SMS / Email Notification** Facility (Notification to Customers / Notification to Manager / Daily Reporting, etc.).
- **Real-Time Reporting**, Real-Time Monitoring & Centralized Management.

OUR SOLUTIONS

EAZY INTERACTIVE & INFORMATION KIOSKS



- Our **interactive touch screen** provides with direct communication and customers can interact, choosing specific information, while improving the service level for public offices and private companies.
- The **Eazy Interactive Kiosk** enable new interactive services to improve customer experience.
- Our interactive kiosk **increase customer numbers with consistent end-user experiences across multiple endpoints**.
- Our System **educate the customer** with relevant real time promotions.
- The **Eazy kiosk increase visibility** into products and services offered.
- Improve customer service with **virtual assistance**.
- Our system also provides customers with way finding solutions in malls, exhibitions hospitals etc.
- **Reduce costs** with increased operational efficiency in customer.
- Our **customer information system** deliver exceptional customer service.

OUR SOLUTIONS

INTOUCH POS RESTAURANTS MANAGEMENT SYSTEM



POS LOGIN SCREEN



KDS SCREEN



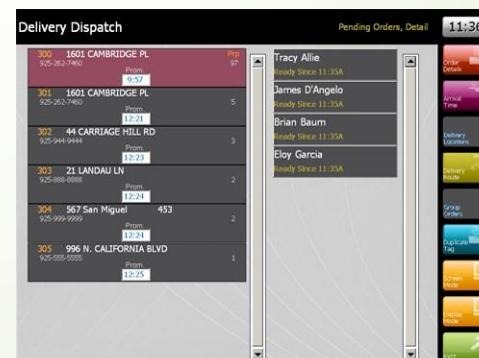
DISCOUNTS SCREEN



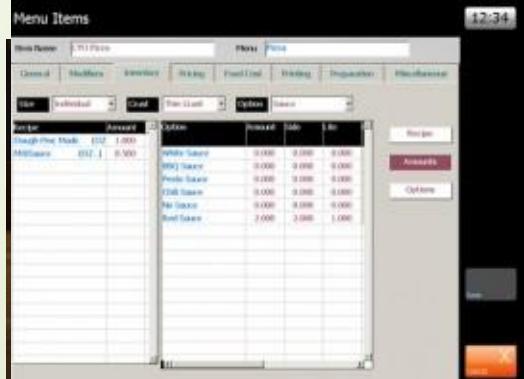
ORDERING SCREEN



DELIVERY DISPATCH SCREEN



INVENTORY MANAGEMENT SCREEN



OUR SOLUTIONS



Point of sale - accessories

We provide all new types of "Point of Sale" machines to local retail business. We supply almost all known POS devices in the market such as **POSBank**, HP Elite, P2C and other types .



Pc for Special Purpose

We have been importing special computers such as HP and Lenovo mini computers which are suitable for Digital Signage requirements. We also Import Vertex cameras and other types of hardware which are on high demand in Kuwait local market.

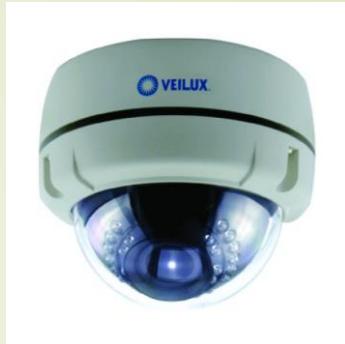
SECURITY CAMERAS

Veilux Inc. USA is a privately-held video security systems manufacturer, has proven to be a world leader in providing innovative products and technologies for the video security industry.



- **Veilux** IP Cameras.
- **Veilux** PTZ Camera.
- **Veilux** Bullet Cameras.
- **Veilux** Standalone DVR.
- **Veilux** Explosion Proof Systems.
- **Veilux** Standalone NVR.
- **Veilux** Server User and RMS.
- **Veilux** Dome Cameras.

OUR SOLUTIONS





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